

Salamander Software Installation Requirements

v4.0 (Updated 5/11/2026)



To ensure optimal performance from Salamander's accountability suite of solutions, it is highly recommended that these guidelines are followed.

APP HARDWARE AND OPERATING SYSTEM REQUIREMENTS

Platform	Apple	Android
Operating System	TAG APP: iOS 9.0 or above TRACK APP: iOS 15.6 or above INVENTORY APP: iOS 13.0 or above	TAG APP: Android 8.0 or above TRACK APP: Android 8.0 or above INVENTORY APP: Android 7.0 or above
Cellular Data Used per Record	1k	1k
APP Name	TAG APP TRACK APP INVENTORY APP	TAG APP TRACK APP INVENTORY APP
Supported MFG's	Apple	Google (Pixel / Nexus), Samsung, Motorola, Asus, Acer, Panasonic, HP, LE
Storage Size on Device	TAG APP: 14.8 MB TRACK APP: 27.0 MB INVENTORY APP: 35.2 MB	TAG APP: 23.60 MB TRACK APP: 24.89 MB INVENTORY APP: 69.69 MB
Rear Facing Camera	X	X Minimum 5 megapixels @ 1080p
Available on Phone	X	X
Available on Tablet	X	X



PC HARDWARE AND OPERATING SYSTEM REQUIREMENTS

WINDOWS OPERATING SYSTEMS:

Windows 11 (x 64)	Windows 11 (ARM64)	Windows 10 (x86 or x64)	Windows 7 Home Premium or above (x86 or x64)
COMMAND RAPID TAG (version 5.0) RAPID TAG EVAC ID DESIGNER	<i>Not Compatible</i>	COMMAND RAPID TAG (version 5.0) RAPID TAG EVAC ID DESIGNER	COMMAND RAPID TAG (version 4.0 or earlier) RAPID TAG EVAC ID DESIGNER

Minimum System Requirements	COMMAND	*ID DESIGNER, PRINT CONTROL, RAPID TAG, RAPID TAG EVAC
Processor	1.4 GHz	1 GHz
RAM	3 GB	2 GB
Screen Resolution	1024 x 768	1024 x 768
Free Hard Disk Space	8 GB	1 GB
USB Ports	1	3
Internet Information	IIS 7.5 or above	

An internet connection is required for downloading software, licensing PC applications, and synchronizing data to SalamanderLive™ during an event.

DISCONTINUED PRODUCTS:

MobileExpress, Mobile ICS/EMS, ResourceMGR, ResourceMGR Web, and interTRAX Exchange.