INSTALLATION GUIDE

RAPID TAG (Version 5.0)
PC-Based Software Install Guide

Version 5.0

TABLE OF CONTENTS

1 ABOUT THIS GUIDE

This installation guide provides the information needed to install Salamander RAPID TAG (Version 5.0) software. Depending on the resources of the computer the RAPID TAG software is installed on, the installation process is estimated to take between 15 and 30 minutes to complete.

2 MINIMUM SYSTEM REQUIREMENTS

RAPID TAG software installation requires the user to have Administrator rights to the computer. In addition, the computer must meet the following minimum system requirements:

Hardware/Software	Minimum System Requirements
Processor	1 GHz Intel Compatible
RAM (Memory)	2 GB
Screen Resolution	800x600
Hard Disk Free Space	2 GB
Operating System	Windows 10

Table 2.1

3 VERIFYING SYSTEM REQUIREMENTS

To verify the computer is capable of running RAPID TAG, follow the steps below in Windows 10.

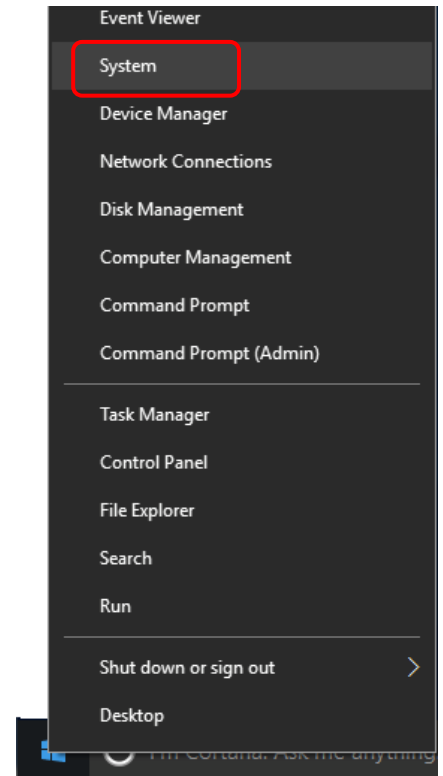**Step 1:** Right-click **Start → System**.

Figure 3.1

Step 2: Verify the computer's operating system, processor speed, and RAM meet minimum requirements.

Step 3: To verify there is enough free space on the computer's hard disk to install RAPID TAG, right-click **Start → File Explorer → This PC**.
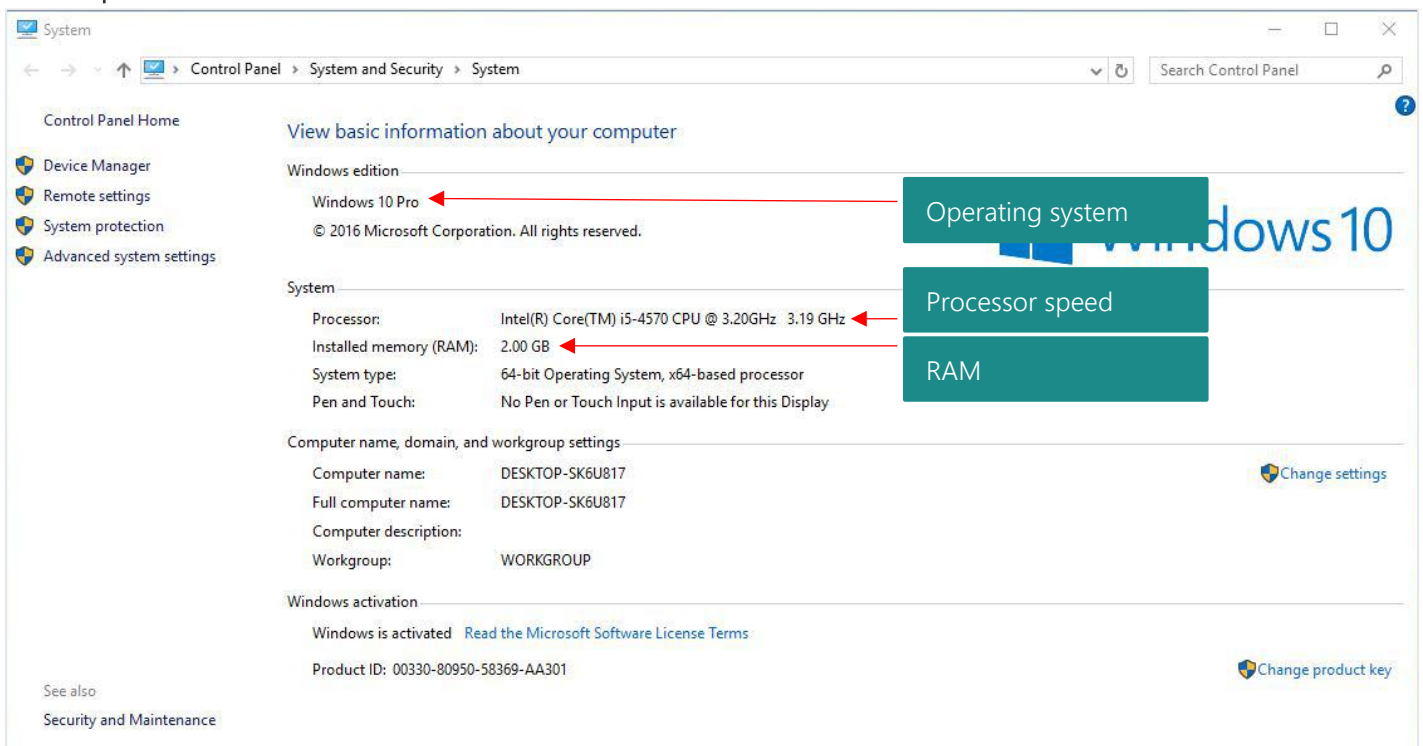

Figure 3.2

RAPID TAG Install Guide V5.0 PAGE 3 of 6

Step 4: Verify there is a minimum of 8 GBs of free space on the hard disk (typically the C: drive).
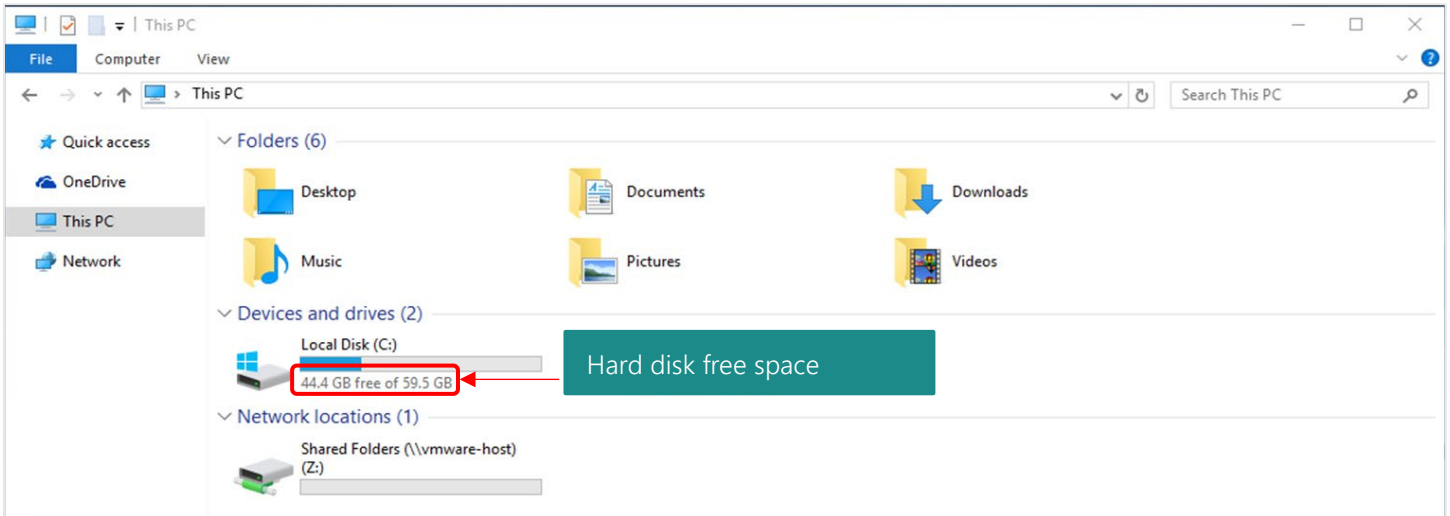

Figure 3.3

4   LOADING THE RAPID TAG SOFTWARE

Step 1: Click the download link in the RAPID TAG order confirmation email or go to www.salamanderlive.com → Resources → Download Software.
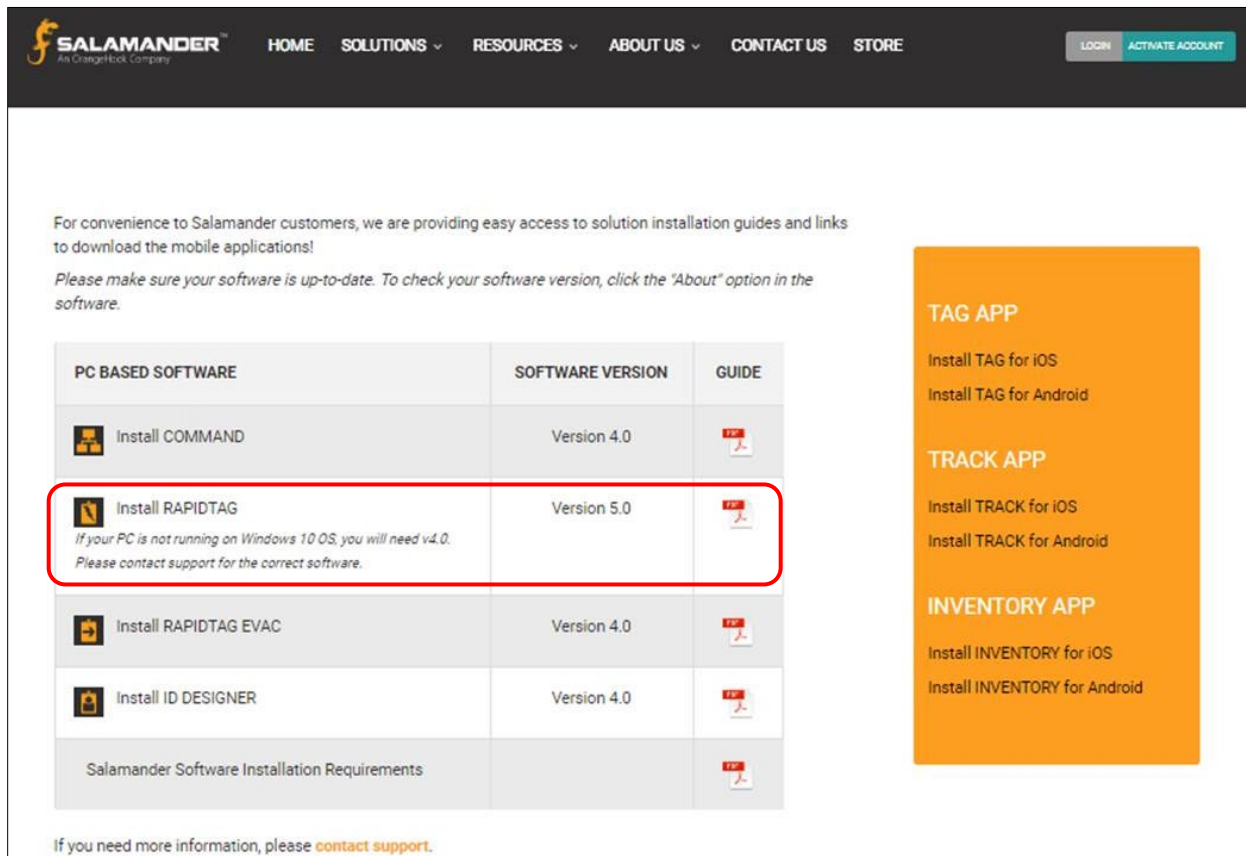
Step 2: Click **Install RAPID TAG**.

Figure 4.1

Step 3: Depending on the internet browser, a prompt may appear asking to run or download the rapidtag.exe file. If this occurs, choose to download the file. If no prompt is presented, the browser has automatically downloaded the file. This may take up to 30 minutes to download.

Step 4: Once the rapidtag.exe file is downloaded, navigate to the download location (typically the **Download** folder).

Step 5: When prompted, choose to run the file and confirm any security warnings.

Step 6: Follow the prompts in the Salamander Setup Wizard.

Step 7: Click **Next** to finish the installation.

5 LICENSING THE RAPID TAG SOFTWARE

5.1   Licensing a User Account

With RAPID TAG (version 5.0), licensing is managed entirely through SalamanderLive. Instead of being tied to a specific PC, it is linked to a user. To enable use of RAPID TAG, the RAPID TAG product must be assigned to the user in SalamanderLive. This is done with the following steps:

Step 5: Log into SalamanderLive.

Step 6: Navigate to Security Users from the left menu.

Step 7: Locate and open or create a User account to add the RAPID TAG feature.

Step 8: Under Products, click the check box next to RAPID TAG to enable the feature for the user.

Step 9: Assign the appropriate role for the user. Assigning any one of these roles will give the user proper access to RAPID TAG: Administrator, App User – No Medical, Incident Management, or Incident Manager.

Step 10: Enter the organization in which the user should have access to.

Step 11: Select whether the user should have access to any children organizations.

Step 12: Click APPLY.

Step 13: Email the user their login information. This information will be used to login to RAPID TAG.

5.2   Activating RAPID TAG

Once a user has been provided logins for RAPID TAG, it will need to be activated.

Step 1:   Double click on the **RAPID TAG Icon** . The login screen will appear.

Step 2: Enter the username and password provided.

Step 3: Click **SIGN IN**. The RAPID TAG software activation process is now complete.

IMPORTANT NOTE: Once a user logs in to RAPID TAG, their login is now tied to that computer. This means the user cannot switch computers by logging in to RAPID TAG on a different computer. To change computers, the user must contact Salamander to remove the link between the user and computer.
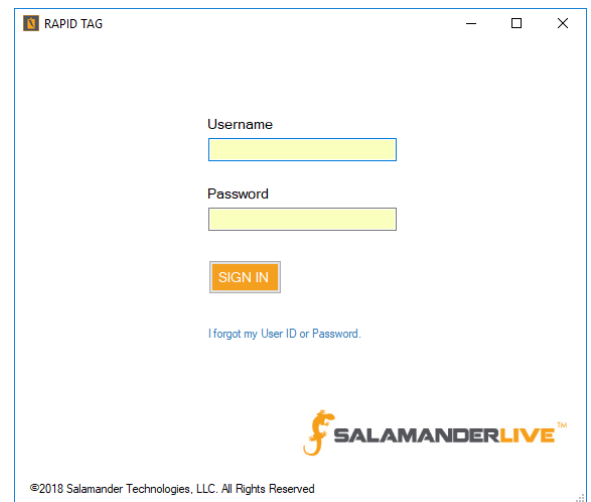
Figure 5.2.1

6   CONTACT US

Salamander Technologies, LLC.
877.430.5171

training@salamanderlive.com
www.salamanderlive.com